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DAVID WIGENSÄTER

Agile & DevOps coach

Agile development, Architecture, Application **Monitoring**, Team leading, Web development, **e-commerce**, Collaboration tools, Digital workplaces, **Cloud** & **DevOps**

EDUCATION

Computer science, Umeå University
1 year at University of Wester Sydney
Technical high school, Eskilstuna

CERTIFICATES

Certified Scrum Master
Episerver CMS
Microsoft SharePoint
Certified NLP Practitioner

David has 14 years of experience developing large web, business and digital workplace solutions, in the role as developer, solution architect, agile leader and coach as well as consultant manager.

David has a wide set of technical skills, ranging from backend/frontend development, cloud technologies and application monitoring. These skills are always combined with knowledge and hands on experience of agile and DevOps way of working.

During the last three years he has specialized in cloud technologies and application monitoring. Helping teams using cloud and application monitoring as enablers for DevOps.

- **If Skadeförsäkringar AB** 2019 - 2020
  Monitoring specialist and coach, platform responsible

  David is a member of the Cloud & DevOps Centre of Excellence with the role as platform responsible for Application Monitoring. He is driving the company-wide change of both technical and organizational way of working with application monitoring as enabler for Agile and DevOps. David manages a team of product experts, working closely together with development teams for experiments and proof of concepts, and collaborates with a steering group. The work is aligned with the overall cloud strategy by close collaboration with the cloud/security architects and agile coaches within the Centre of Excellence team. David coached teams/business/managers in agile way of working, specifically with cloud and application monitoring technologies, giving product teams tools to measure different KPIs and utilize them in the process of continuous improvement. David runs workshops, educates users and speaks at events in offices around the Nordics and Baltics about Agile and DevOps, exploring the aspects of culture, practices and tools.

  In addition to his main role David also helped teams with general questions and hands on support for DevOps, Cloud and Azure in particular, as well as educate people together with agile coaches about agile planning among teams and business units, finding dependencies and prioritizing together. He also facilitated the agile way of working of the Cloud & DevOps CoE team itself.

  Agile, DevOps, Azure, Azure Monitor, Google Cloud Platform, Splunk, Dynatrace, Apica, Azure DevOps, Confluence

- **If Skadeförsäkringar AB** 2017 - 2018
  Team lead, Scrum Master

  David is team lead and Scrum Master for If Insurance's product team for Nordic and Baltic external web pages. The product team is transitioning to DevOps with the solution running the majority of workloads on Azure. The role includes leading the team's transition to DevOps way of working, development of new functionality, maintenance and operations. As Scrum master David coaches and facilitates the agile way of working as well as aligning the team to the SAFe Agile implementation within the organization. David develops and implements the team's application monitoring strategy, to proactively work with performance tuning and operations in Azure. David is also involved in the team's disaster recovery strategy, working together with SREs on the cloud parts of the solution.

  Scrum, Kanban, SAFe Agile, Azure, Azure Monitor, Application Insights, .Net, Episerver, SharePoint

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Senior Consultant at HiQ   *2015 - 2017*

Summary of assignments

- **Circle K -** *Scrum master & frontend developer*

  Development project of a new customer loyalty web portal and api, where David is Scrum Master and frontend developer. The team is distributed around the Nordics and Baltics. To improve cooperation David organizes and hosts an on-site hackathon in Stockholm with the full team and stakeholders.

  Agile, Scrum, REST api, AngularJS, JIRA, AWS

- **Länsförsäkringar** *Solution architect & Scrum master*

  Based on previously developed technical strategy a web portal was implemented for insurance brokers with integration to base systems. David designed the solution, assembled the development team and was Scrum master during implementation.

  Workshops, Agile, Kanban, Scrum, architecture, ASP.NET, Episerver

- **Länsförsäkringar –** *Solution architect*

  David and a colleague conducted a survey and developed a strategy for future technical solutions for digital collaboration with partners.

  Agile, Workshops, requirement & process analysis, architecture, Episerver, SharePoint

- **SECRECT CUSTOMER within bank & finance –** *Solution architect*

  David was a solutions architect in a team doing a prestudy to create a development plan, based on interviews with key persons, analysis of products and solutions.

  Workshop, requirement & process analysis, solution architecture

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Acando / Connecta – Senior Consultant and Manager   *2011- 2014*

David was senior consultant, managed a team of 10 consultants specialized in project management and digital workplaces, developing the agile delivery process and responsible for a trainee program for two years.

Summary of assignments

- **DELTACO, e-commerce –** *Architect, dev lead & Scrum Master*

  Development of an e-commerce web with Microsoft Dynamics AX as business application and Microsoft Dynamics Online Store.

  Agile, Scrum, SharePoint 2013, Microsoft Dynamics, VisualStudio Online, CSS, JavaScript, AngularJS.

- **ELEKTA, Intranet –** *Architect, developer lead & Scrum Master*

  Digitalization of internal publication integrated with social media functionality and search driven content.

  Agile, Scrum, SharePoint 2013, Yammer, Gamification, VisualStudio Online, CSS, JavaScript, AngularJS

- **FMV, Intranet and support systems -** *Architect, dev lead & Scrum Master*

  Multiple applications, including the intranet is being migrated from Lotus notes to SharePoint 2010. David is developing as well as working as Scrum Master for a number of application teams.

  Agile, Scrum, SharePoint 2010

- **MICROSOFT MCS –** *Solution architect, product expert & developer*

  David is assigned as Microsoft consultant through Microsoft Consulting Services and works as SharePoint specialists in multiple customer projects.

  SharePoint 2010, .NET, SQL Server 2008

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Avantime AB, developer and team manager   *2006 - 2010*

David works as ASP.NET developer and later on as team manager. He was involved in many different web development projects with many different roles. Solutions was most often based on Episerver and SharePoint.

.NET, ASP.NET, Episerver, SharePoint, JavaScript, AJAX

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